

I joined the community to learn more, as I had very little knowledge about the topic. Even so, I had experience in customer support and was excited to contribute. From the beginning, I was welcomed and taught with a lot of openness.

I'm not an expert in coding, but I learned a lot by observing the support team while helping where I could, especially with more complex customers. I tried to stay in touch with people to see how they were doing and to prevent pressure from building up all at once. My intention was to be supportive, even if my ability to do more was limited.

When all of this started, I felt quite overwhelmed. It was massive, the amount of negative comments became constant, to the point where it turned into a continuous flow that was difficult to manage. After reviewing what was being said and shared, I couldn't understand how so many people had turned against us in that way. Based on what I had learned within the store, along with my basic knowledge outside the FiveM community, many of the accusations didn't seem well-founded to me, although I understand that everyone is entitled to their own opinion.

The problem was that this stopped being criticism and became something else. Content was shared out of context, there was constant public mockery, coordinated attacks, and pressure placed on others to take a side. An environment formed where if you weren't on one side, you were automatically considered part of the problem.

Even so, I decided to get more involved and help as much as I could, because what was happening felt more like a targeted campaign than a genuine attempt to contribute constructively. We tried to provide explanations, help those who asked for it, and maintain some level of stability within the community. However, in many cases, those explanations were ignored or even used to further fuel the conflict. The situation was also reported and attempts were made to handle it properly, but there was no effective response to stop what was happening.

The level of coordination that was reached is still difficult to understand. I personally saw teammates completely overwhelmed, not knowing how to act or defend themselves, especially since there was no real space for any perspective other than theirs. A large portion of time stopped being spent on actual work or helping users, and instead went into trying to contain ongoing conflicts.

This had clear consequences: activity decreased, internal tension increased, and some people chose to step away to protect themselves. Users who were not directly related to the conflict were also affected whether through pressure, fear of speaking up, or being targeted without reason.

When they failed to achieve their goal of shutting down the store, the situation escalated even further. They began targeting people who had not taken a side or who simply chose not to get involved. It created a dynamic of "you're either with us or against us," which ended up affecting even those who tried to stay neutral.

I decided to step away in the middle of all this because the constant pressure made it impossible to feel at ease. I chose to stay behind the scenes so it wouldn't affect me as

much. Even so, it is frustrating to see people you care about being mocked, or to watch someone's work being sabotaged without consequences.

I want to make it clear that not all criticism is negative, and not everyone who disagrees is wrong. Criticism is necessary in any community. But there is a clear difference between criticism and harassment, and that line was crossed a long time ago in this situation.

At this point, the issue no longer affects only those who were at the center of the conflict. There are people being pressured, excluded, or targeted simply because others decide so. This creates a chain reaction where many choose to stay silent out of fear, and that should not be normal in any environment.

As of now, the situation has reached a point where there seem to be no limits. Actions are being taken in the name of the community, but often driven by personal interests. That is why it is important for this kind of behavior to be recognized and stopped.

There needs to be greater accountability, more active moderation, and real consequences for harassment, especially when it is coordinated. Because the impact is real, both on a personal and collective level.

I hope that the people currently being affected do not have to go through what we did, and that a stop can be put to these kinds of situations.

Harassment should have consequences.

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